

2024 virtual events

Risk management



Stay ahead of the complex array of everchanging risks, compliance issues, and industry regulations with our 2024 risk management virtual events. Each session is focused on emerging risks and loss trends impacting organizations just like yours. You'll gain actionable insights, proven guidance, and relevant resources that you can use.

Register now

January 17 – The 2024 Emerging Risks Outlook

While each organization has its own unique risk footprint; risks are evolving and so must the strategic conversation. Virtually every aspect of your credit union business poses some type of risk.

Join our risk consultants in this office hours session as they share:

- Risk trends on their radar,
- Loss controls and mitigation tips that can help you prepare your organization, and
- Ways you can ensure risk management helps you enable successful strategic execution.

February 14 – Artificial Intelligence: The Good, The Bad & The Ugly

Generative AI has generated widespread interest and conversation as tools like ChatGPT demonstrate a wide range of personal and professional applications. Perhaps equally important should be an understanding of the risks posed by AI technology, including the significant data security threats that can bring unintended consequences.

Join our risk consultants as they share potential risks and threats that have already materialized from the use of artificial intelligence.

March 20 – Account Takeovers & Real-time Payments

While real-time payments dramatically improve the speed and efficiency of the U.S. payment system; offering real-time payments will also certainly attract fraudsters. Join our experienced risk consultants as they focus on:

- real-time payments
- transaction risks
- how combined these can increase your risk of account takeovers.

April 17 – Lending Risk Landscape

Risk is inherent in lending. And navigating the lending landscape can be challenging. Join our experienced risk consultants as they address your questions related to:

- Regulatory compliance
- Loan fraud
- Vendor due diligence
- The importance of internal controls

All events begin at 1:00 p.m. (Central). Register at www.trustage.com/bprc. The virtual events are exclusively available at no additional cost to TruStage™ bond policyholders.

Risk management virtual events - 2024

May 22 - Internal Control Risks To Address

The lack of and adherence to internal controls are often a significant issue when it comes to managing risk. This session will introduce ten commonly overlooked internal controls and common risk themes that impact organizations. In addition, we'll share key mitigation action steps that you can take to ensure your bottom-line doesn't take a hit.

June 12 – Improving Your Vendor Oversight

Organizations today are not simply comprised of one internal team. You collaborate with a multitude of partners, vendors, and other third- and fourth parties. While you can outsource the service; remember, you still own the responsibility of managing this critical business practice.

Join our risk consultants as they share seven key insights that can help you strengthen your vendor oversight activities.

July 24 – Office Hours: Fraud & Scams

Each year, fraudsters find new ways to trick people and financial institutions out of money. While some scams involve new tricks, many have been around for decades.

Join our experienced risk consultants as they respond to your specific questions related to:

- The latest fraud trends impacting consumer payments.
- Common member scams.
- Ways fraudsters exploit your employees and technology.

This session is focused on helping you know what to look for, to ensure you take the right action steps, and remain vigilant in your day-to-day work.

August 21 – Employment Practices & HR Risks

With the changes in today's workplace, employers must exercise caution with staffing and HR practices. Executives, human resource professionals, and managers must appropriately address the employer risks, rights & obligations. Join us and our special guest speaker as we highlight risk trends and steps you should take to minimize your employment practices exposure.

September 18 – Compliance & Litigation Trends

The scope of compliance is much broader and its impact on organizations is far greater than ever before. In fact, it is often considered one of the most significant ongoing concerns for financial institutions.

Join us as we discuss current compliance and litigation trends that are impacting you and your peers. In addition, we'll share steps that you can take to minimize your risk associated to losses establishing compliant operations can be challenging by increasing the cost of service and from escalating litigation, penalties, and staffing needs.

October 16 – Cyber Landscape Threats

Cybercrime is lucrative and occurs more frequently than ever before. And the more we adopt and use digital technology, the more opportunities there are for criminals to profit from emerging vulnerabilities. Despite growing awareness and increased spending by organizations to protect themselves; cyberthreats continue to proliferate. Join us to learn more about these risks and related controls that can help you navigate the evolving cyber environment.

All events begin at 1:00 p.m. (Central). Register at www.trustage.com/bprc.

Register now

November 13 – Office Hours: Workplace Safety & Security

Join our experienced risk consultants as they address your specific questions in this office hours session related to:

- Branches of the future
- Physical security and safeguards
- Employee safety
- Flexible work arrangements
- Technological solutions

December 11 – A Look Ahead To 2025

As another year finishes up, we'll share key risk themes that we expect to impact your operations in 2025. In addition, our experienced risk consultant will highlight ways you can better manage and mitigate the impact of risk in the months ahead. Join us and get your questions answered on how to prepare for what's ahead.

All events begin at 1:00 p.m.
(Central). Register at
www.trustage.com/bprc.

Looking for additional insights?



- Access the **Business Protection Resource Center** (User ID & Password required) for exclusive risk and compliance resources to assist with your loss control efforts.
- If you'd like to discuss this risk in more detail, simply schedule a no-cost 1:1 discussion with a TruStage™ Risk Consultant by contacting us at riskconsultant@trustage.com or at **800.637.2676**.

“Compliance, risk and fraud are constantly changing. Thank you for keep up and helping us mitigate the risks.”

AVP-Compliance
\$915 million credit union

“Great information, excellent format. Presenters were engaging and knowledgeable in their respective fields.”

Executive Vice President
\$3+ billion credit union

This resource is for informational purposes only. It does not constitute legal advice. Please consult your legal advisors regarding this or any other legal issues relating to your credit union. TruStage™ is the marketing name for TruStage Financial Group, Inc., its subsidiaries and affiliates. TruStage Insurance Products offered to financial institutions and their affiliates are underwritten by CUMIS Insurance Society, Inc. or CUMIS Specialty Insurance Company. Cyber policies are underwritten by Beazley Insurance Group or other nonaffiliated admitted carriers.

This summary is not a contract and no coverage is provided by this publication, nor does it replace any provisions of any insurance policy. Please read the actual policy for specific coverage, terms, conditions, and exclusions.